OKLAHOMA 9-1-1 MANAGEMENT AUTHORITY REGULAR MEETING MINUTES Thursday, June 6, 2019

The Board may discuss, vote to approve, vote to disapprove, vote to table, change the sequence of any agenda item, or vote to strike or not discuss any agenda item. Any conflicts of interest on any agenda item must be disclosed prior to the discussion of that item and that board member must recuse from voting on it.

1. Call to Order

Chairman Stillwell called the meeting to order at 1332

- 2. Roll Call
 - Mr. Tucker Mr. Stillwell Mr. Barnett Mr. Stacy Mr. Carnagey Mr. Page Ms. Harris Mr. Fisher Mr. Fisher Mr. Hawkinson Mr. Clark Mr. Trease Mr. Stolz Mr. Thaxton

Quorum Present, thirteen members present at the time of roll call

3. Introduction of Board Members and Guests

Mr. Stillwell welcomed the Board members and allowed for the guests to introduce themselves.

4. Approval of Meeting Minutes from the May 2019 Regular Meeting.

Ms. Harris and Ms. Huckabee joined the meeting at 1340

A motion to approve the Minutes from the May 2019 Meeting offered by Mr. Tucker, with a second by Mr. Hawkinson. The Motion to approve the May Minutes approved with thirteen ayes, and zero opposed. Mr. Thaxton abstained.

5. <u>Approval of the May 2019 Financial Report</u>.

Mr. Stillwell yielded the floor to Mr. Terry to review the May Financial Report.

Mr. Terry explained that within the packet there is the May 2019 Wireless Revenue report; however, the other reports were not ready as of meeting time today. We will work to have this ready for you at the upcoming July 11th Meeting. He did share with the Board that the receipts were up for this month,

around \$204,000; whereas last month came in at around \$160,000 – which was lower than our \$189,000 average. He ensured that both reports for May and June will be available in the packet, next month. Oklahoma Department of Emergency Management, who we count on for financial reporting has been busy with Disaster Relief.

Mr. Maggard joined the meeting at 1345

6. <u>Discussion and possible action to approve \$4000.00 to the National Emergency Number Association</u> (NENA) for Enhanced Caller Management, to be delivered as a pre-conference class, at the Oklahoma <u>Public Safety Conference (OKPSC)</u>.

Mr. Stillwell yielded the floor to Mr. Terry

Mr. Terry reminded the Board about the outside presenters brought in to provide leadership training at the Public Safety Conference last year – a well-received class with about 30 to 40 people in attendance. This year the Public Safety Conference Committee reached out to the Authority office and asked if the office would consider funding the pre-conference class, the Sunday class again this year.

After reaching out to Vice Chairman Shaun Barnett to give some feedback regarding what was needed across the State, the Enhanced Caller Management class was brought up. There have been various call takers classes across the State through APCO and NENA; this class brings together a dedicated, eighthour, 200 level class for the citizens of Oklahoma. After reviewing the syllabus, which there is a copy of within your packet, Mr. Terry recommended that the Management Authority take serious consideration to funding this \$4000.00 pre-conference Enhanced Caller Management class from NENA.

This class will be offered free to the attendees; space will be provided for by the Conference Host Hotel, and the travel for the presenter is included in the cost of the class.

A motion was offered by Mr. Hawkinson to approve \$4000.00 to be paid to the National Emergency Number Association (NENA) for the Enhanced Caller Management class, which is to be delivered as a pre-conference class, at the Oklahoma Public Safety Conference (OKPSC) with a second by Mr. Maggard. The motion is approved with fifteen ayes, and zero opposed.

7. <u>Discussion and possible action to approve Phase II Emergency 9-1-1 Master Plans submitted pursuant</u> to 63 O.S. §2871(J) by public agencies that do not currently provide Phase II services.

Mr. Stillwell yielded the floor to Mr. Maggard

Mr. Maggard allows for Mr. Terry to address the Board.

Mr. Terry stated that currently five counties are being required by State Statute §63.2871 to provide a master plan to be approved by this body. Additionally, there are areas around the state that want to start their own PSAPs, by breaking away from their existing PSAP. Nine cities have requested to become their own PSAP – they will either come together with an existing PSAP or create their own. In State Statute §63.2864.4 is where the verbiage is found that states the Authority can escrow funds if PSAPs are not providing a certain level of service; based on the four criteria of the State Statute – one of the four things is to come into compliance and have a Master Plan to get those services. Then bring that Plan back to the committee for review. However, there is no direction on what needs to be within the Master Plan to meet the guidelines of compliance.

The agency needs to have a document that shows them what needs to be within the plan' and not only an idea of what they need in the plan, but what the process will be to get that plan approved.

Mr. Terry explained that Mr. Maggard's group has been working on this for the last month, and this is what they brought to have you review.

Mr. Maggard referenced the third page in the packet, Master Plan for Deployment – this document was brought up at the last Administrative Meeting, as there was a need for agencies to have information on what deployment entailed and what the process was. One of the main concerns is that no degradation in service occurs during the transition period. While talking these issues through during our Administrative Meeting, we saw those components and we wanted to make sure that those components were in there.

Mr. Maggard offered to review the list or answer questions.

None.

Mr. Stillwell called for questions or offered to allow time to go through the documents line – by – line.

Mr. Maggard stated this needs to be a clear and targeted guideline, not a moving target. Otherwise, this becomes subjective and a moving target, making the plan and deadlines more difficult to meet. Also, we can bring it back here if needed, but make sure that it's a transition period that doesn't go from Phase II back to Phase 0 and must restart again; and that it follows State Statutes along with the NENA standards.

Mr. Stillwell asked for public comments on this issue.

None.

Mr. Stillwell addressed Ms. Phillips from Motorola, she stated she had nothing to add, other than they are working with a County in the State, through the process.

Mr. Maggard stated that the committee wants the public to see this as help and a guideline to go along with what is needed. He stated that they are hoping those going through this process will reach out to them as a resource throughout the process.

Ms. Phillips stated that she felt the way this has been laid out allows for easy understanding and will help those agencies follow the plan and provide what is requested.

Mr. Stillwell stated that this is a tool to move us forward into an important initiative throughout the state.

Mr. Trease asked if the Board is approving the outline for what standing up a PSAP would take?

Side conversation between Mr. Stillwell and Mr. Moak.

Mr. Stillwell addressed the Board replying to Mr. Trease's question. There is no need to approve the outline. The plan will be brought before the Board when the agency brings it to the Board for approval.

Ms. Huckabee stated that the issue is not when those agencies come to the Board asking for help; the question and issue is when agencies want to be a stand-alone PSAP and say they can deliver Phase 0 and you cannot stop me from doing that. This board needs to be in a policy position that says State Statute requires Phase II quality service; not when they come to cooperate, but when they fail to cooperate to the detriment to the citizens. This document applies to the section of the law, that applies to the Red Counties that didn't have any service to any new PSAP that wants to stand up inside an existing territory, they will be treated like a Red County. Though, not an official document – it should be this Boards Policy to apply this portion of the Red County Statute to new PSAPs who wish to stand up as a new PSAP within an existing territory. This is where the conflict is going to come, and this Board is going to need to make some difficult decisions.

Mr. Terry asked Mr. Moak if this could be added to the Rules, later.

Side conversation with Mr. Moak and Mr. Terry

Mr. Stillwell asked Ms. Huckabee if she would like to bring back this document at the next meeting to approve this as an official document as which she stated?

Ms. Huckabee replied that she was not sure if it needed to be a policy or position of the Board; but as the Board felt appropriate. She stated she would like to see this Board act on this.

Ms. Harris asked to clarify that this document was not intended to encompass all NextGen work but to make sure that action went forward and not backward. To fulfill State Statute, and that a PSAP must be Phase II, and can't return to Phase 0 and be ready. Is that correct?

Mr. Stillwell replied yes. It's been a clear objective of the Authority since inception to get to Phase II statewide, and the primary target we have already identified. Ms. Huckabee brings up a good point about the residual result that this may have.

Ms. Harris stated she thought it weak when she first read it, then realized it was to answer a need of the Statute to have all PSAP at Phase II.

Mr. Terry said the five counties we currently have plus, the nine that may want to break out on their own. The Administrative Committee brought up the issue of making sure there is no degradation during the transition period; a new 9-1-1 center must demonstrate how they can provide the service with no loss to their citizens while going from Phase 0 to Phase II, and the routing of those calls – that's the intent.

Mr. Stillwell asked for other questions since there were no further comments, he stated that next month there will be an action item more along the lines of the comments made on the document.

8. <u>Discussion and possible action to form an Ad-Hoc Committee to review the State Grant applications and</u> <u>make recommendations to the Authority</u>.

Mr. Terry explained that the Grants update will be shared by Ms. Douglas shortly. We need to define who will be on the State Grant Program Review Committee. As we were working through EMGrants, who is the vendor we will be using for our Grants process, we determined we needed to have a process defined for when a grant comes through, who goes first – what committee reviews first, second, and so

forth. We quickly realized that every committee can't review each submission; we reviewed the rules and what we have agreed to so far and an Ad-Hoc Committee needed to be established.

In February, we brought an Ad Hoc Committee to review the Federal Grant, which was made of the members of the Executive Committee, which at that time was Mr. Stillwell, Mr. Barnett, Mr. Maggard, and Ms. O'Malley; along with Ms. Harris, Mr. Tommy Arnold, and Ms. Vickie Atchley. They were voted on by the Authority to put the Federal Grant Committee in place, that work has been done and there has been some discussion about moving that committee forward to be the State Grant Review committee. However, there have been some changes; Ms. O'Malley is no longer on the Board, Ms. Harris has taken her place as Chair of the Technical Committee, which leaves six, the Chair and Vice Chairman. Mr. Terry felt having the Chair on the review committee may not be the best option.

What we need, is to establish a well-rounded committee with not only the administrative knowledge of a 9-1-1 center, but the technical aspects; so that within this committee each grant can be scored, reviewed, and approved by this committee with confidence. This was placed as a "discuss and take action," after speaking with Mr. Moak of the Attorney General's office he stated that any member of an Ad-Hoc committee who is not a member of this Authority would need to be called out by name and be voted on by this body. Unless, we wanted to call out those names today, make a list and approve the names of who we felt would be the most effective on the review committee; this may just be a discussion item, and we bring those names back to the Chairman.

In the end, we ultimately need a State Grants Review Committee to review the grants as they come in and make recommendations to the Authority.

Ms. Huckabee asked if this can be handed to the Chair to appoint.

Mr. Stillwell stated that he can appoint members of the Board, but not non-members; they would have to be voted on by the Board. It may be that a motion could be to have the Chair go ahead and make appointments, then report back with a list of names. One of the challenges is that there has been a large showing of interest of non-members to serve on this committee and we appreciate that; considering this will be a large project and take some time. We don't want to spread the Board too thin and give more work to people who are already working on projects, we should spread this around the board some. Also, allow some of the SME's that are available to serve. Would you be opposed to the Chair appointing the Committee from the Board and have some discussions over the next month, bringing back some names of the non-members for the Authority to vote on? Should there be a motion?

Mr. Terry stated that a motion may not be needed.

Mr. Moak stated that the Chair of the Authority can create an action item, or the Chair can appoint the Committee if nonmembers are approved by the Authority.

Mr. Stillwell stated that he would appoint the Board members to the Ad-Hoc Committee, then bring a list of names back to the Board for a vote of approval at the next meeting.

Mr. Stillwell called for any objections, call for a motion or any other questions.

None.

Mr. Stillwell asked the guests within the meeting to reach out to Mr. Terry or himself if they are interested in serving on the committee.

Mr. Terry informed the audience that this committee will be mostly worked electronically, with very few face-to-face meetings. We will try to make most of the meetings through conference calls. EMGrants along with SharePoint will be used to facilitate online reviews, approvals, and to upload reports. Don't think just because you are outside of the City, you can't serve; we want a diverse group and will make sure we can facilitate an online presence more than a face-to-face; please consider that before you decline to reach out.

9. Committee Reports: Administration Committee was reported on by Mr. Maggard. He stated there were some minor updates made to the 2019 Registration Form. There will now be a question on Form II, asking how much was spent on GIS; on Forms II and III there will be an added space to enter what PSAP the form is being filled out for. We will add a section at the start and the end of the form, reminding the person to send in their Budget for the Fiscal Year by emailing <u>911@oem.ok.gov</u>, and checking a box to confirm they have read the request and will send in the budget.

Mr. Terry added that the Registration Form Release date will be August 25th, 2019 and due back to the Authority with a Budget sent in by October 25th, 2019.

Technical Committee Report by Ms. Harris, who Mr. Stillwell stated he was proud to introduce as the new Technical Committee Chair.

Ms. Harris thanked Mr. Stillwell, she stated that she was excited to be the new Chair and that 9-1-1 is her passion.

Ms. Harris explained to the Board Mr. Terry was not able to attend the meeting, therefore, it was hosted by Ms. Root. The first thing the committee did was get caught up on the plan for the twenty-eight county in-person interviews for the Feasibility Study. This was completed by choosing different categories; the Committee used population, PSAP type, independent and shared, and agencies from the five regions of Oklahoma.

Ms. Harris continued saying that in previous meetings there were some questions about the MSAG and ALI Database's maintenance and verification process for local coordinators, we continued the discussion this meeting. We discussed ways to share the information with everyone and determined the committee would provide training at the Public Safety Conference this year; the Committee will then make the information available to the public on the website, as it is developed for that purpose.

Ms. Harris informed the Board that the committee discussed the OLETS system and Dispatchers. The use of OLETS impacts consolidations and contingency plans in this State; Ms. Harris stated she is not an OLETS expert, therefore, the Committee agrees to seek more information from, Mr. Gene Thaxton. Questions about Dispatchers being able or not able to, log in to perform OLETS and NCIS queries when they are not in their own counties; for example, the PSAP in one county is blown down by a storm and the Dispatchers transfer to another PSAP, what will we need to do in order to allow those Dispatchers to be able to log in and work with their law enforcement.

Ms. Harris called for questions.

None.

Mr. Stillwell asked Ms. Harris if she was reporting on the GIS Committee.

Ms. Harris said moving on the GIS report, but first I didn't say who was in the Technical Committee meeting. It was Mr. Lucien Jones, Ms. Belinda McGhie, Mr. Rob Stolz, Ms. Karen Douglas, Ms. Stacey Root, Mr. Tommy Arnold, and myself.

In the GIS Committee Meeting, there was Ms. Shellie Willoughby, Mr. Jeremy Planteen, Mr. Mike Davis, Mr. Charles Brady, Mr. Russell Anderson, and myself.

Ms. Harris stated Mr. Terry gave them the task to set criteria for GIS vendors within the State of Oklahoma; this will be providing a list of qualified vendors the committee can classify when the grants become available. This is a large project and therefore, we started by setting two foundation precedents that all vendors will use the four authoritative boundaries approved and housed on the State GIS Councils Website. Those boundaries are the PSAP, Municipal, State, and County Boundaries. These were in place basically says that nothing can be changed without using these processes, so it is changed at the State level, and everyone will need to abide by these four boundaries. The Second is that before the final payment there will be a period when the data from the vendor is put through a quality process to make sure it meets standards before final payment is made.

Ms. Harris concluded by saying that there are some areas that they are continuing to work on, and it will take time, but they do have a good start on it.

Mr. Stillwell asked if there were any questions for Ms. Harris, the Technical or GIS Committee's.

Mr. Maggard asked if this would preclude an agency from working within their own resources, or would they have to use an outside vendor.

Ms. Harris said no. The grant money could be used for training, or for tools to help you be more effective.

Mr. Stillwell again thanked Ms. Harris and moved for the Operations Committee Report.

Operations Committee was reported on by Mr. Shaun Barnett. He stated that the Operations Committee had their first meeting with their membership group. The Committee looked at the Scope of Work training that was done a year ago; the Committee put together some different means, Jamie O'Leary is heading that up by dividing that out in different sections. We have asked the Committee to vet those items and bring them to the meeting next Tuesday, to discuss. We hope to have something to bring to the Authority in July. We've just got back on track and getting things organized.

Mr. Stillwell thanks the Committees for their hard work, diligence, and dedication.

10. Ms. Karen Douglas gave the report on the Federal Grant. She stated that she has not heard anything yet, however, she does expect to hear something in the next week; hopefully, by the July meeting. The State Grant online portal is still in the development stage. There was a small group of Board Members that were scheduled to do beta testing, however, we as staff felt there were several points in the application that were not quite ready and needed to be changed.

Ms. Douglas stated that the office met with project managers from OEM and OMES to go through the entire application field by field. She explained they created a document, that was submitted to

EMGrants for changes. The beta testing will be rescheduled as soon as the changes are made to the applications.

Ms. Douglas did state that EMGrants has been very responsive and accepting of our changes; making it easy to work with them.

Mr. Terry added to Ms. Douglas's report; part of the contract with OEM and OMES is that they put together training videos. Part of our work will be to develop the script for the training videos that will show the applicant how to maneuver through the software and what our expectations are in those different areas. They will be short areas that can be clicked on. As far as the timeline goes, we are working as fast as we can, however, we want to make sure there is adequate training so there is consistency across the State as the Grants come in. We do have an aggressive timeline with OMES, and we have high expectations with them. Mr. Terry stated that he hopes that there is something to bring to the July 11th, meeting to approve; then have an August 1st kick off the State Grant program. August first sends the training videos out; it doesn't take long to do those. Hopefully, we can make that happen at least with the application piece, and then more will be added onto later with quarterly reports and closeout training so everyone will hear the same message through that system.

Mr. Terry stated he made an Executive decision over the last month as it relates to the Federal Grant application, working with Mr. Shaun Barnett a quick decision was made. After the first review of the Federal Grant Application, we heard back from the staff at 911.gov, and was told basically the \$191,000 to use for Dispatcher training would not be making into the Grant. The reason being that training had to be specific to NG9-1-1 training. Although our training may have encompassed an hour out of a forty-hour class, that is not enough. They want it to be completely focused on NG9-1-1.

Mr. Terry mentioned that he understood, there are states that are further along in their training than Oklahoma is. Mr. Terry explained he made the executive decision to pull that portion from the Grant request, putting the change of the \$191,000 into NG9-1-1 Software, deployment of software, and upgrades within 9-1-1 for hardware and software at the local level. If you have any questions, he stated you are free to reach out to him. The money is left-hand right-hand money, we were going to lose it if we didn't do this, and we can still do the training we wanted to do, it will just have to come to the State Grant money instead of Federal. We won't be able to do the 60% reimbursement, but the money will still be there, and we can still do everything we said we would do.

Point of Order Mr. Terry corrected the meeting date from July 12th to the correct date of July 11th.

Mr. Stillwell called for questions for Ms. Douglas or Mr. Terry regarding the Grants.

None.

Mr. Stillwell thanked Ms. Douglas for all her dedicated hard work. Called for Mr. Terry to offer his report.

11. The State 9-1-1 Coordinator Report to the Board was given by Mr. Terry. He thanked his team for holding the office together while he was on vacation. He stated he did have a wonderful time. That it is always nice to leave the office, and customers don't know that you're gone. He appreciated his team for that and for the hard work they do.

Mr. Terry stated that the office is still waiting on approval from the Secretary of Public Safety Chip Keating's office. He had not approved the purchase order for the \$386000 Feasibility Study as of this meeting. There was a request sent Monday morning to the Director of Oklahoma Emergency Management requesting that; siting that is State Statute mandated to do NG9-1-1 study, and at least have a conversation as to why it has not been approved and we can move forward. Right now, the Feasibility Study is on hold until we can find out why it has not been approved or it becomes approved.

Mr. Terry continued with his report; the NG9-1-1 Act, which is Senate Bill 1479, on the Federal level and it earmarks twelve-billion-dollars for NG9-1-1. This is a part of an infrastructure Bill, and it is gaining some steam with everything that has been said about it on the national level. I hope to hear more about it at the NASNA/NENA Conference next month, as it relates to this. It was brought up at the Broadband Summit by the FCC Commissioner, and if it's not discussed this time, it surely will be the following time. However, I think this one will go through. It is between \$350 and \$400 million – dollars, which, if you use the same formula used for the Federal Grant, that's \$350 to \$400 million – dollars, as well as what's delegated to Oklahoma. We are not ready to spend this kind of money, even if this takes four to five years, we need a plan. What is our plan? This goes back to my first report of the Feasibility Study, this cannot be afforded to be delayed; if anyone knows Secretary Keating personally, I would appreciate someone reaching out to w and asking him to give us an update.

Mr. Terry reported he has not yet had a chance to meet with the State Auditor to discuss what the counties are required to report on. Their reporting goes against our mission in some ways by going into one account; where we are asking for two different line items. We want to meet with them to make sure we are aligning our goals and are on the same page.

Mr. Terry explained that there are two reports that are due to the office. The first being the FCC Report, which is about ninety percent completed. The second is the 911.gov report. Both are similar in their questioning, and we believe we have all the information to complete each report coming from the Registration Forms submitted, as that is what the Registration Form is based on.

Mr. Terry expressed his gratitude for being allowed to speak at ACOG's most recent CTO class. Being able to get people in the industry motivated is very important to me; that is why I try to be around the State as much as possible and why I want to know if there is training happening if there are ten to fifteen minutes that I can speak I like to be involved.

Mr. Terry thanked FirstNet and Mr. Page for allowing him to attend the APCO Broadband Summit. There were some great meetings, it seems he always picks up something new. The best part was the side conversations with Mr. Page about OMES and the resources they have that can benefit 9-1-1.

Mr. Terry brought the Board up to date on the events this month. He stated that next week he and Karen will be traveling to NASNA and NENA Conference in Orlando Florida. There should be some great meetings and opportunities to learn. On June 18th, there will be a great speech regarding "NG9-1-1 and is it just Technology?" by a great speaker, if you are going to NASNA/NENA you should stop by.

Upon returning from NASNA and NENA the last week in June, Mr. Terry stated he will be at the Oklahoma Police Chiefs Annual Training, participating with two booths. We will be sending along flyers for the 9-1-1 Authority, showing statistics on where 9-1-1 in Oklahoma is now, why it's important to completely and accurately to fill out the Registration Forms, and APCO training in Altus June 20th where 31 seats are available, and 51 seats for the Woodward class in August, which it will fill up once they begin to advertise for it. Go to the OKAPCO website and sign up early.

Mr. Terry shared his appreciation for the Oklahoma City 9-1-1 Center. The Center was called upon by the National FCC Chairman, Mr. Ajit Pai to be the location of his Oklahoma 9-1-1 Center visit since it was close to their meeting location with the Corporation Commission. Mr. Adam Griffith and Mr. Terry through emails late the night before was able to get the officials there and roomed and Director Pai was able to meet and tour the center. Mr. Terry retorted that there were some great conversations between himself and Commissioner Pai, and a wonderful tour by Mr. Griffith and his staff. Mr. Terry expressed the great job Oklahoma City did and is doing, this is how we get 9-1-1 on the map. Mr. Pai. Didn't just come to Oklahoma City to have a meeting, he came to have a meeting and discuss 9-1-1. Mr. Terry called out Mr. Griffith, who was in the meeting, and thanked him again for dedicated and passion driven work for 9-1-1 in Oklahoma.

Mr. Stillwell called for questions for Mr. Terry.

None.

Mr. Stillwell also spoke on the FCC's involvement with 9-1-1; Jessica Rosenworcel, one of the FCC Commissioners took an interest in 9-1-1 when she first took office. She had the initiative to visit a new PSAP each week as part of her job. The idea that there are two very passionate people are on the Commission is great news.

12. Chairman's Comments (Discussion Only)

Mr. Stillwell commented on his appreciation for staff, for keeping things going. Ms. Root for her diligence and dedication to keeping this Board updated and inline; for keeping up with Mr. Terry and keeping him moving forward. Ms. Douglas for all your hard work with the Grants and making sure everything is where it should be. Mr. Moak, for keeping everyone legal and for being here every meeting, it is appreciated.

Mr. Stillwell thanked the members in attendance today. For being here, through long drives and the rainy, wet weather; it was nice to see almost everyone here today. The Authority is sitting at fifteen out of seventeen and having a quorum is very important to getting things done.

When this Authority was the Advisory and meeting every other month, it seems like we didn't have the challenge of meeting the quorum. However, meeting every month, there is a reason behind that, we need everyone to make things happen. Your dedication and passion for what we do are certainly appreciated. Thank you for that.

13. Public Comment's (Comments are to be limited to items under the purview of the Oklahoma 9-1-1 Management Authority. Each speaker shall be limited to five minutes. Under Oklahoma Open Meeting laws, the 9-1-1 Management Authority cannot respond to or discuss any public comment, not on today's agenda)

Mr. Stillwell called for any Public Comments.

None.

14. New Business (new business not reasonably foreseen at the time of posting this agenda)

Mr. Stillwell called for any new business.

None.

15. Adjourned

At 1432

The minutes of the Regular Meeting dated June 6, 2019, for the Oklahoma 9-1-1 Management Authority have been reviewed and approved by the Authority on this the 11th day of July 2019.

Shaun Barnett Board Vice-Chairman (Sitting in for Matt Stillwell, Board Chairman)